

# **Freedom of Information Policy**

Date reviewed/updated	January 2023
Next review date	January 2025
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Signed:	_ Date:
Lesley Caldwell – Chair o	f Governors
Signed:	_ Date:

### Responsibility:

It is the responsibility of the Governors to ensure procedures are in place to ensure that the school handles information requests covered by the Freedom of Information Act 2000 (FoI), the Data Protection Act 2018 he UK's implementation of General Data Protection Regulation 2018 (GDPR) and the Environmental Information Regulations 2004 (EIR) in accordance with the provisions laid out therein and that the school satisfies the standards set out in the Lord Chancellor's Code of Practice on satisfying public authorities obligations under the FoI, produced under section 45 of that Act.

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#### 1 Introduction

Mersham Primary School is committed to transparency in its dealings with the public and fully embraces the aims of the Freedom of Information Act 2000 and the access provisions of the GDPR. The School will make every effort to meet its obligations under the respective legislation and will regularly review procedures to ensure that it is doing so.

The underlying principle of this policy is that the public have a right to access to recorded information held by the School and that the School should seek to promote an open regime regarding access to information, subject to the exemptions contained within the relevant legislation.

Separate guidance, in the form of operating procedures, has been given to staff in the Staff Code of Conduct (Section 10 Confidentiality). All requests for information should be forwarded to the Headteacher.

#### 2 Background

The Fol applies to all public authorities and came fully into force on 1<sup>st</sup> January 2005. It provides the public with a statutory right of access to recorded information held by authorities, subject to certain exemptions, within twenty working days. The Act is fully retrospective and applies to all information that falls within the scope of the Act, not just information created from 1<sup>st</sup> January 2005. Section 19 of the Act also obliges the School to make information pro-actively available in the form of an approved "publication scheme".

In addition, individuals currently have a statutory right of access to their own "personal data" under the GDPR. Individual access rights to personal data are extended by the FoI through amendments to the access provisions of the GDPR.

The EIR provides a statutory right of access to "environmental information", as defined in these regulations. Environmental Information Regulations enquiries are those which relate to air, water, land, natural sites, built environment, flora and fauna, and health, and any decisions and activities affecting any of these. These could therefore include enquiries about recycling, phone masts, school playing fields, car parking et.

The EIR came into force on 1<sup>st</sup> January 2005 and replaces the existing 1992 Regulations. The EIR are also fully retrospective. The Government's Information Commissioner enforces these three information regimes.

Each regime contains certain categories of exempt information, where information can be withheld. Any decision to withhold information under an exemption can be referred by the applicant to the Information Commissioner, who can overturn any decision to withhold information. For the purposes of this policy, the "public" is defined as any individual or organisation anywhere in the world and an "information request" refers to any request for recorded information made under the FoI, EIR or GDPR.

#### 3 Timescale

Freedom of Information requests should be dealt with within 20 working days, excluding school holidays. Requests for Data Protection (subject access requests) should be dealt with within one calendar month. Requests for pupil education records should be dealt with within 15 school days.

#### 4 Delegated responsibilities

Overall responsibility for ensuring that the School meets the statutory requirements of the FoI, EIR and GDPR lies with the Governors and the Chair of Governors has overall responsibility for information management issues. They have delegated the day-to-day responsibility of implementation to the Head teacher.

The Head teacher fulfils the role of 'FoI officer'. All School staff are responsible for ensuring that they handle requests for information in compliance with the provisions of the various Acts, taking advice from the FoI officer where necessary.

#### 5 Scope

This policy applies to all recorded information held by the School that relates to the business of the School. This includes:

- Information created and held by the School;
- Information created by the School and held by another organisation on our behalf;
- Information held by the School provided by third parties, where this relates to a function or business of the School (such as contractual information) and;
- Information held by the School relating to Governors where the information relates to the functions or business of the School.

This policy does not cover personal written communications (such as personal e-mails sent by staff). The School's Data Protection Policy establishes the standards regarding the use of "personal data" (as defined in the GDPR).

### 6 Requesting information

#### 6.1 Procedures

Any requests under the Freedom of Information Act should be put in writing and forwarded to the Headteacher.

The School has a duty under both the FoI and EIR to provide advice and assistance to applicants making information requests. This includes assisting the applicant in making the application for information. Although no such duty exists under privacy regulations, the same level of care will be provided.

#### 6.2 Charges

The three information regimes contain different provisions that permit charges to be made for responding to information requests. The Governing Body may charge a fee for complying with requests, as calculated in accordance with FoI regulations. If a charge is to be made, the School will give written notice to the applicant before supplying the information requested.

The School will only charge for the cost of copying and transmitting information, not for time taken in reaching decisions regarding whether information is covered by an exemption.

Where the School estimates that the cost of locating the information will exceed the statutory threshold of £450, it will consider whether or not to comply with the request. The School is not obliged to comply with such a request but may choose to do so.

#### 6.3 Publication

Section 19 of the FoI obliges the School to make information pro-actively available in the form of a "publication scheme". This scheme will list categories, or "classes" of information that will routinely be made available without the need for a specific information request. Please see Appendix 1 for further information.

The School plans to review this scheme regularly. Whenever any information is provided in response to a recorded FoI enquiry, the School will assess whether the information is suitable for wider publication. In general, there will be a presumption in favour of publishing such information on the School's website.

#### 7 Withholding Information

The Freedom of Information Act contains 23 exemptions whereby information can be withheld. There are two categories; absolute and non-absolute. The School will only withhold information if it falls within the scope of one or more of these exemptions.

Where an absolute exemption applies, the School can automatically withhold the information. However, where the exemption is non-absolute the information can only be withheld where the School decides that the public interest is best served by withholding the information. Certain exemptions also contain a "prejudice test", which means that the exemption can only be claimed if disclosing the information would prejudice the interest protected by the exemption.

The School will only withhold information covered by the exemption. Complete files or documents will not be withheld just because part of the information is covered by an exemption.

The School will only apply an exemption where it has reason to believe that prejudice might occur to the interest protected by the exemption. In addition, wherever a "public interest" exemption is being considered, the School will only withhold that information which it can demonstrate that the public interest will be best served by withholding. When considering withholding information under a non-absolute exemption the School will take into account whether the release of the information would:

- promote further understanding of current issues of public debate;
- promote the accountability of decisions taken by the School and the spending and allocation of public money;
- bring to light matters of public safety;
- allows the public to understand and challenge decisions made by the School;
- be otherwise in the public interest.

Where information is withheld under an exemption in most cases the reason behind the decision will be made clear to the applicant, citing the exemption under which the information is being withheld. The applicant will also be given details of the right to challenge the decision through the School's Governing Body and the right of appeal to the Information Commissioner's Office.

Where a staff member plans to apply an exemption, he/she will consider whether other schools hold similar information. If this is considered likely, he/she may contact the relevant school(s) to ensure that a consistent response is provided to the applicant.

The School will also refuse to supply information under the FoI, where the request is considered "vexatious" or "repeated" and under the EIR, where the request is considered 'manifestly unreasonable'.

#### 8 Releasing a third party's information

Where, in response to a request, information belonging to a third party (either an individual or other organisation) has to be considered for release, the staff member that received the request will seek input from the FoI Officer prior to the release of the information.

The release of third -party information will be considered carefully to prevent actions for breach of confidence or, in the case of living individuals, breaches of the GDPR. Both the EIR and FoI permit information to be withheld when its release would breach the provisions of the GDPR.

When the requested information relates to a living individual and amounts to "personal data" as defined in the GDPR, its disclosure could breach the GDPR. Therefore, the release of third party personal information relating to living individuals will be considered in accordance with the data protection principles and, in particular, the "third party" provisions of the GDPR.

Where appropriate, the School will contact the individual to ask for permission to disclose the information. If consent is not obtained, either because it was not considered appropriate to approach the third party or the third party could not be contacted or consent is refused. The School will then consider if it is reasonable to disclose the information, taking into account:

- any duty of confidentiality owed to the third party
- the steps taken to seek consent
- whether the third party is able to give consent and
- any express refusal of consent

The decision to disclose third party information will also take into account the impact of disclosure on the third party, relative to the impact on the applicant of withholding the information. Where the third party has been acting in an official, rather than private capacity, the School will be minded to disclose the information, although decisions will be made on a case by case basis.

Where the information relates to a staff member, the provisions of the GDPR will still apply in many circumstances but the nature of the information will influence the School's decision whether to release the information. Where the information relates to a matter clearly private to the individual, e.g. a disciplinary hearing, the information will almost certainly be withheld. However, where the information relates to the member of staff acting in their official capacity, e.g. an expenses claim, the information will normally be released. The exemption relating to the release of a third party's personal data will not be used to withhold information about administrative decisions taken by the School.

As the GDPR only relates to living individuals, the exemption relating to Data Protection under both the EIR and FoI will not apply to information held about the deceased. Where the request might be controversial, the staff member will seek input from the FoI officer who will take advice from the Governing Body and or the DPO where necessary.

Where the third party is an organisation, rather than an individual, the provisions of the GDPR will not apply. The School will consider consulting the third party concerning the release of their information where:

- the views of the third party may assist the School to decide whether an exemption under the Act applies to the information and;
- in the event of the public interest test being applied, where the views of the third party may assist the School to make a decision relating to where the public interest lies.

#### Consultation will not be undertaken where:

- the School will not be disclosing the information due to some valid reason under the Act;
- the School is satisfied that no exemption applies to the information and therefore cannot be withheld and;
- the views of the third party will have no effect on the decision e.g. where there is other legislation preventing disclosure.

Where input from a third party is required, the response time for the request remains the same. Therefore, it will be made clear to the third party at the outset that they have a limited time for their views to be provided and that where responses are not immediate, the decision to disclose may have to be made without their input in order for the School to comply with the statutory time limits dictated by the legislation.

The School will endeavour to inform individuals and organisations submitting information that the information might be released following an information request and, where appropriate, will provide the supplier of the information opportunity to request confidentiality or supply reasons as to why the information should be treated confidentially.

#### 9 Information held within contracts with the School

Any contractual information, or information obtained from organisations during the tendering process, held by the School are subject to the provisions of the FoI and EIR. Whenever the School enters into contracts, it will seek to exclude contractual terms forbidding the disclosure of information beyond the restrictions contained in the legislation. A standard form of wording will be included in contracts to cover the impact of FoI and EIR in relation to the provision of information held in contracts.

The School can withhold contractual information where its disclosure under either the FoI or EIR could be treated as actionable breach of confidence. Where the School intends to include non-disclosure provisions in a contract, it will agree with the contractor a schedule of the contract that clearly states which information should not be disclosed.

The School will only agree to enter into confidentiality clauses where the information is confidential in nature and that it is confident that the decision to restrict access to the information could be justified to the Information Commissioner.

Where information is not covered by the exemption relating to information accepted in confidence, a further exemption specifically under FoI may be relevant, relating to commercial interests. This exemption is subject to a "public interest" test. Whenever the School has to consider the release of such information, it will contact the relevant organisation to obtain its opinions on the release of the information and any exemptions they may think relevant. However, the School will make the final decision relating to the disclosure of the information.

The School can also withhold information contained in contracts where any of the other exemptions listed in the FoI or EIR are appropriate, although information will only be withheld in line with the School's policy on the use of exemptions. All future contracts should contain a clause obliging contractors to co-operate fully and in a timely manner where assistance is requested in responding to an FoI or EIR request.

#### 10 Complaints procedure

Whenever the School withholds information under an exemption, or for any other reason, it will inform the applicant of their right to complain about the decision through the School's complaints procedure and of the right of appeal to the Information Commissioner. Any complaint received will be dealt with in accordance with the School's complaints policy. If the result of the complaints is that any decision to withhold information be overturned, this information will be supplied as soon as it is possible.

If the outcome is that the School's original decision or action is upheld, then the applicant can appeal to the Information Commissioner. The appeal can be made via their website or in writing to:

**Customer Contact** 

Information Commissioner's Office

Wycliffe House

Water Lane

Wilmslow

SK9 5AF

### 11 Requests made under the GDPR

The GDPR entitles an individual to his or her 'personal data', as defined in that Act, where the information is held on an automated system, such as a computer and manual files.

The parental right to receive information pertaining to the "educational record" of their child should continue to be administered under the Education (Pupil Information) (England) Regulations 2000. Whenever a request for personal data is received and is not covered by these regulations, the request will be administered in accordance with the relevant section of the School's FoI operating procedures.

Whenever a request is made under the GDPR for personal data, the School will provide the applicant with the relevant information contained within files relating to that individual that is accessible under both the GDPR and FoI, subject to any exemptions i.e. Safeguarding or Prevent concerns.

Where it is not possible to remove third party information without rendering the response useless to the individual, the provision of third -party information will be considered in line with section 7 of this policy regarding the disclosure of third-party information.

The GDPR contains the provision for numerous types of exemption. Therefore, whenever a member of staff is considering applying an exemption, he/she will seek the opinion of the FoI officer.

# 12 Illegal actions

It is a criminal offence under any of the three information regimes for members of staff to alter, deface or remove any record (including e-mails) following receipt of an information request. Both the Fol and EIR contain specific provisions to make such action a criminal offence.

# 13 Review of the Policy

This policy is scheduled for review by January 2025.

# **Mersham Primary School**

# Appendix 1

# Guide to information available from Mersham Primary School under the model publication scheme provided by the ICO

# Class 1 - Who we are and what we do

Organisational information, structures, locations and contacts. This will be current information only

Information to be published	How the information can be obtained	Cost
Who's who in the school	School website <a href="https://mersham.kent.sch.uk/staff/">https://mersham.kent.sch.uk/staff/</a>	Free
	Hard copy available on request – contact the school office	
	secretary@mersham.kent.sch.uk Tel: 01233 720449	Free
Who's who on the governing body and the basis of their appointment	School website	Free
	https://mersham.kent.sch.uk/governors/	
	Hard copy available on request – contact the school office	
	secretary@mersham.kent.sch.uk Tel: 01233 720449	Free
Instrument of Government	Hard copy available on request – contact the school office secretary@mersham.kent.sch.uk  Tel: 01233 720449	Free
Contact details for the Headteacher and for the governing body, via the	Headteacher – Cheryl Chalkley	
school (named contacts where possible).	headteacher@mersham.kent.sch.uk	
	Chair of Governors – Lesley Caldwell	
	chair@mersham.kent.sch.uk	
School Prospectus	We do not produce a prospectus. All relevant information is	Free
	on the school website	
	https://mersham.kent.sch.uk/	
Staffing structure	School website	Free
	https://mersham.kent.sch.uk/staff/	
	or a hard copy of the staffing structure - contact the school	
	office	Free
School session times and term dates	School website	Free
	https://mersham.kent.sch.uk/term-dates-useful-info/	

	Hard copy available on request – contact the school office	
	secretary@mersham.kent.sch.uk Tel: 01233 720449	Free
Address of school and contact details, including email address.	School website	Free
	https://mersham.kent.sch.uk/elementor-99/	
	Hard copy available on request – contact the school office	
	secretary@mersham.kent.sch.uk Tel: 01233 720449	Free

# Class 2 – What we spend and how we spend it

Financial information relating to projected and actual income and expenditure, procurement, contracts and financial audit. Current and previous financial year as a minimum.

Information to be published	How the information can be obtained	Cost
Annual budget plan and financial statements	Hard copy available on request – contact the school office	Free
	secretary@mersham.kent.sch.uk Tel: 01233 720449	
Capital funding	Hard copy available on request – contact the school office	Free
	secretary@mersham.kent.sch.uk Tel: 01233 720449	
Financial audit reports	Hard copy available on request – contact the school office	Free
	secretary@mersham.kent.sch.uk Tel: 01233 720449	
Details of expenditure items over £2000	Hard copy available on request – contact the school office	Free
	secretary@mersham.kent.sch.uk Tel: 01233 720449	
Procurement and contracts the school has entered into, or information	Hard copy available on request – contact the school office	Free
relating to / a link to information held by an organisation which has	secretary@mersham.kent.sch.uk Tel: 01233 720449	
done so on its behalf (for example, a local authority or diocese).		
Pay policy	Hard copy available on request – contact the school office	Free
	secretary@mersham.kent.sch.uk Tel: 01233 720449	
Staff allowances and expenses that can be incurred or claimed, with	Hard copy available on request – contact the school office	Free
totals paid to individual senior staff members (Senior Leadership Team	secretary@mersham.kent.sch.uk Tel: 01233 720449	
or equivalent, whose basic actual salary is at least £60,000 per annum)		
by reference to categories.		
Staffing, pay and grading structure. As a minimum the pay information	Hard copy available on request – contact the school office	Free
should include salaries for senior staff (Senior Leadership Team or	secretary@mersham.kent.sch.uk Tel: 01233 720449	
equivalent as above) in bands of £10,000; for more junior posts, by		
salary range.		
Class 2 M/hat any priorities are and harmon are dains		

# Class 3 – What our priorities are and how we are doing

Strategies and plans, performance indicators, audits, inspections and reviews. Current information as a minimum.

Information to be published	How the information can be obtained	Cost
School profile, and in all cases:  • Performance data supplied to the English Government or a direct link to the data	School website https://www.find-school-performance- data.service.gov.uk/school/118377/mersham-primary- school/primary	Free
<ul> <li>The latest Ofsted         <ul> <li>Summary</li> <li>Full report</li> </ul> </li> <li>Post-inspection action plan</li> </ul>	https://reports.ofsted.gov.uk/provider/21/118377  Hard copy available on request – contact the school office secretary@mersham.kent.sch.uk  Tel: 01233 720449	Free
Performance management policy and procedures adopted by the governing body.	Hard copy available on request – contact the school office secretary@mersham.kent.sch.uk Tel: 01233 720449	Free
Performance data or a direct link to it	School website <a href="https://mersham.kent.sch.uk/ofsted-and-performance/">https://mersham.kent.sch.uk/ofsted-and-performance/</a> <a href="https://www.find-school-performance-data.service.gov.uk/school/118377/mersham-primary-school/primary">https://www.find-school-performance-data.service.gov.uk/school/118377/mersham-primary-school/primary</a>	Free
	Hard copy available on request – contact the school office secretary@mersham.kent.sch.uk Tel: 01233 720449	
The school's future plans; for example, proposals for and any consultation on the future of the school, such as a change in status	Hard copy available on request – contact the school office secretary@mersham.kent.sch.uk Tel: 01233 720449	Free
		Free

Safeguarding and child protection	School website <a href="https://mersham.kent.sch.uk/elementor-324/">https://mersham.kent.sch.uk/elementor-324/</a> Hard copy available on request – contact the school office <a href="mailto:secretary@mersham.kent.sch.uk">secretary@mersham.kent.sch.uk</a> Tel: 01233 720449	Free
Class 4 – How we make decisions  Decision making processes and records of decisions. Current and previous	us three years as a minimum	
Information to be published	How the information can be obtained	Cost
Admissions policy/decisions (not individual admission decisions)	School website <a href="https://mersham.kent.sch.uk/admissions/">https://mersham.kent.sch.uk/admissions/</a> Hard copy available on request – contact the school office secretary@mersham.kent.sch.uk  Tel: 01233 720449	Free Free
Agendas and minutes of meetings of the governing body and its committees. (NB this will exclude information that is properly regarded	Hard copy available on request – contact the school office secretary@mersham.kent.sch.uk  Tel: 01233 720449	Free

### Class 5 – Our policies and procedures

Current written protocols, policies and procedures for delivering our services and responsibilities.

Current information only. As a minimum these must include policies, procedures and documents that the school is required to have by statute or by its funding agreement or equivalent, or by the English government. These will include policies and procedures for handling information requests.

Information to be published	How the information can be obtained	Cost
Records management and personal data policies, including:  • Information security policies	School website	Free
Records retention, destruction and archive policies		- Francisco
<ul> <li>Data protection (including information sharing policies)</li> </ul>	Hard copy available on request – contact the school office secretary@mersham.kent.sch.uk Tel: 01233 720449	Free
Charging regimes and policies.	School website (Charging and Remissions Policy) <a href="https://mersham.kent.sch.uk/elementor-163/">https://mersham.kent.sch.uk/elementor-163/</a>	Free
This should include details of any statutory charging regimes. Charging		
policies should include charges made for information routinely	Hard copy available on request – contact the school office	
published. They should clearly state what costs are to be recovered,	secretary@mersham.kent.sch.uk Tel: 01233 720449	Free
the basis on which they are made and how they are calculated.		

If the school charges a fee for re-licensing the use of datasets, it should state in its guide how this is calculated (please see "How to complete the Guide to information").		
Class 6 – Lists and Registers		
Currently maintained lists and registers only (this does not include the	ittendance register).	
Information to be published	How the information can be obtained	Cost
Curriculum circulars and statutory instruments	School website See Our Curriculum on the website as well as <a href="https://mersham.kent.sch.uk/subject-knowledge-and-skills/">https://mersham.kent.sch.uk/subject-knowledge-and-skills/</a> Hard copy available on request – contact the school office <a href="mailto:secretary@mersham.kent.sch.uk">secretary@mersham.kent.sch.uk</a> Tel: 01233 720449	Free
Disclosure logs	Inspection only –contact the school office	Free
Asset register	Inspection only –contact the school office	Free
Any information the school is currently legally required to hold in publicly available registers	Inspection only –contact the school office	Free
Class 7 – The services we offer Information about the services we offer, including leaflets, guidance an	d newsletters produced for the public and businesses. Current in	 nformatior
only Information to be published	How the information can be obtained	Cost
Extra-curricular activities	Hard copy available on request – contact the school office secretary@mersham.kent.sch.uk  Tel: 01233 720449	Free
Out of school clubs	Hard copy available on request – contact the school office <a href="mailto:secretary@mersham.kent.sch.uk">secretary@mersham.kent.sch.uk</a> Tel: 01233 720449	Free

		Free
Services for which the school is entitled to recover a fee, together with	School website	Free
those fees	Breakfast Club	
	https://mersham.kent.sch.uk/breakfast-club/	
	School Meals	
	https://mersham.kent.sch.uk/school-lunches/	
	Hard copy available on request – contact the school office	
	secretary@mersham.kent.sch.uk Tel: 01233 720449	
		Free
School publications, leaflets, books and newsletters	School website	Free
	https://mersham.kent.sch.uk/school-news-letters/	
	Hard copy available on request – contact the school office	Free
	secretary@mersham.kent.sch.uk Tel: 01233 720449	